

# SAGE FAQs

- ❖ I reregistered my whole troop; does each parent have to set up a SAGE account in order for the girl to get the tuition points?
  - Yes
- ❖ How do I set up a SAGE account?
  - Go to [www.tuitionrewards.com](http://www.tuitionrewards.com) and choose “Sign Up”. The account will be set up in a parent’s name, the spring registered Girl Scout(s) will be added to the parent’s account under “Your Sponsored Student”
- ❖ Can I give tuition points to my son, niece, nephew, grandchildren etc. (non Girl Scout relatives of all kinds) and if so where do I add them?
  - You can transfer your points to any student relative who is in the 10<sup>th</sup> grade or younger when the time comes as long as they have been added to your account as a Sponsored Student – you will add them the same way you added your spring registered Girl Scout.
  - You will need the date of birth, address and (high school) graduation year for each student in order to add them to your account.
- ❖ I have received conflicting information, does each spring registered girl, and co leader need their own account for SAGE or not?
  - SAGEScholars has updated and now uses Family accounts, so a spring registered co leader will set up a SAGE account in her name, add her spring registered daughter(s) as Sponsored Students, and when the point for the current spring registration period are added you will see the point totals for the co leader and each Girl Scout student increase by the appropriate award amount each year.
- ❖ Do I have to do this every year?
  - No, you will set up a SAGE account the first time you earn points, after that SAGEScholars will add points earned in future years to the same account.
- ❖ I have already set up separate accounts for myself and my daughter, what do I do?
  - SAGEScholars Customer Service is happy to take care of any changes or problems you may have with accounts. Sign in to your (adult) SAGE account and choose Contact Support from the bottom of the page. Explain what the problem is or what needs to be changed – they prefer email because that email will be stored with your account so that years from now they will have documented explanations of why the account was adjusted.
- ❖ Can I call SAGE as I am setting up the account if I have a question or am having trouble?
  - Although they prefer email if you need to reach them with a question by phone, the Customer Service is 1-215-564-9930 x1
- ❖ How do I apply the points I/my daughter earned now that my Girl Scout reregistration is done?
  - Points are added to the point balances of all Girl Scouts who have earned them by SAGEScholars; you do not add them yourself. This will happen in the month or 2 following the end of the spring registration period.
- ❖ How do I give my points to my Sponsored Students?
  - In the Sponsored Student section of your account, one of the Actions you can select for each Sponsored Student is Transfer Awards to Student; you have until August 31 of the year the student begins 12<sup>th</sup> grade to transfer points to a student that is on your account.
  
- ❖ How do I...(anything else!)

Tuitionrewards.com has details on how-to and the deadlines for adding students, transferring points, taking back unused points, and the what and how for the program. You will be quite impressed by this wonderful program and it is definitely worth spending the time to go through the site and learn how it all works.